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# Country experience Indonesia :

*“Good practice regarding Extension to platform workers”*

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**Social security for the self-employed and platform workers**

Kuala Lumpur, Malaysia, 27–28 August 2024 | ISSA Technical Seminar

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## POPULATION



**281** Million

- 1.340 Ethnic Groups
- 742 Local Languages

## WORKFORCE



**142** Million

- **58 Million** Employed (40%)
- **84 Million** Self-Employed (60%)

## REGION

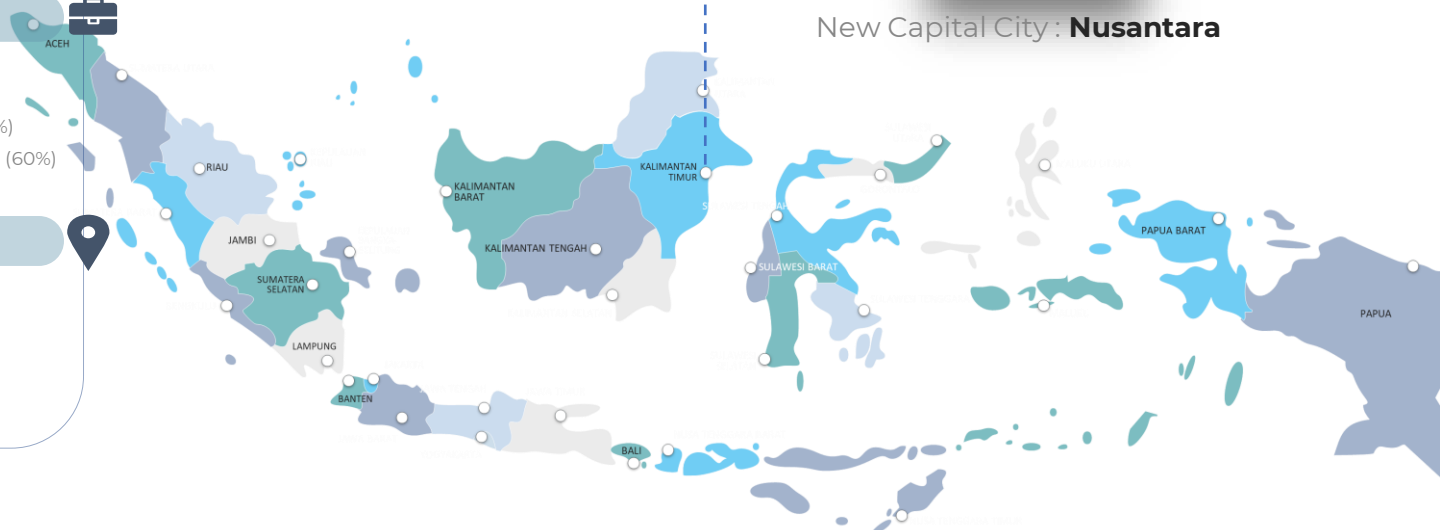
- 17.001 Island
- 38 Provinces
- 514 City/Regency
- 81.616 Villages



The Republik of **Indonesia**



New Capital City : **Nusantara**



## Public Legal Entity



Social Security **Agency for Employment**



Social Security **Agency for Health**

## State-owned Enterprise



Social Insurance **for Civil Servant**



Social Insurance **for Army or Police**

# Programs for Platform Workers



Platform Workers



Occupational  
Accidents Benefit



Death Benefit



Old Age Benefit

Min. Contribution **IDR 16.800 (USD 1.08)**

Min. Contribution **IDR 36.800 (USD 2.36)**



## Ride-Hailing



## Food Delivery

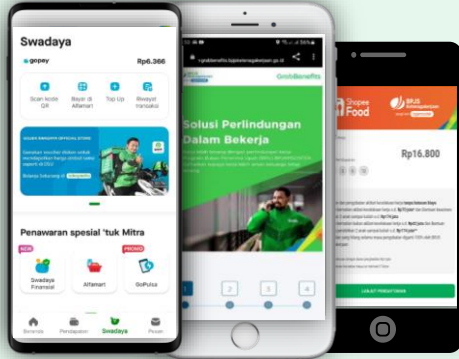


- ✓ Out of a total of more than **4 million** online drivers in Indonesia.

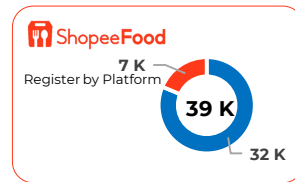
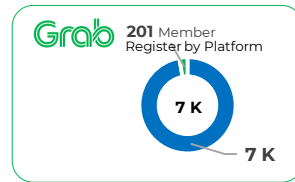
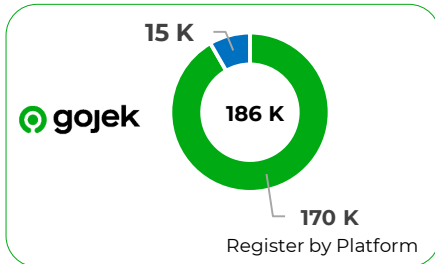
**Regulation of the Ministry of Manpower No. 5/2021** concerning Procedures for the Implementation of Work Injury Benefit, Death Benefit and Old-Age Benefit Programs.

1. Workers without an employment relationship shall include with a **partnership relationship**.
2. The participation in BPJS Ketenagakerjaan shall **be ensured by the service provider** through a partnership

# Concept of Collaboration with Platform Workers (Gojek, Grab, and ShopeeFood)



1. **A registration link is embedded** within the online driver application. Upon registering, the contribution will be automatically deducted from the driver's e-wallet balance
2. Increase **awareness** of BPJS Ketenagakerjaan program among online drivers by **sharing testimonial stories** on the platform and its social media channels.
3. **Disseminate information** about BPJS Ketenagakerjaan programs during regular **community meetings/gatherings**
4. Expand membership options by providing drivers with **alternative enrollment plans for the old-age program** to ensure its financial viability.
5. Create a collaborative partnership between BPJS Ketenagakerjaan and the platform owner to streamline service processes.



✓ Member registered by platform : **178K**  
\* Total 232K

## Platform Worker Claim Payment



### Occupational Accident

**4.461** cases  
(IDR 41,4 Billion)



### Death Benefit

**905** cases  
(IDR 37,16 Billion)



### Scholarship

**199** Children



- Occupational accident benefit** : Treatment, care, and medical rehabilitation are provided based on medical need, without any maximum cost limitation.
- Death resulting from an occupational accident** : IDR 70 million (USD 4,488).
- Scholarship benefit for two children** : IDR 174 million (USD 11,156)
- Compensation for inability to work** : 100% of wages for the first 12 months, and 50% of wages for subsequent months until recovery.

## Risks and Benefits

### News on Platform Worker Cases

KECELAKAAN Kerja Saat Antar Penumpang, Gede Ardi Dapat Santunan JKK



### Occupational Accident

BPJS Ketenagakerjaan serahkan santunan kematian mitra Gojek



### Death Benefit



## Gojek

This poster highlights the initiative aimed at encouraging online drivers to enroll in the old-age security program



## Gojek

This poster highlights the initiative by emphasizing the affordable contribution rates and associated benefits



## Shopeefood

The poster showcases the exclusive promotion (pay for 2 months and get 1 month free) and highlights the program's benefits.



## Grab

This poster presents a special offer: by paying for 1 month, drivers receive 2 months of protection





## A story about Maya as a ShopeeFood Driver

As a daily food delivery driver, Maya regularly encounters various challenges on the road. One day, she was involved in a work-related accident that not only required extensive medical treatment and significant expenses but also left her unable to work for a period of time.

Fortunately, she had joined a driver community, where she learned about BPJS Ketenagakerjaan and promptly enrolled. Now, by paying IDR 36,800 per month, Maya and her family can rest assured about their future well-being.



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# Q & A



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