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EXCELLENCE IN SOCIAL SECURITY



Iranian Social Security System

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Social security for the self-employed and platform workers
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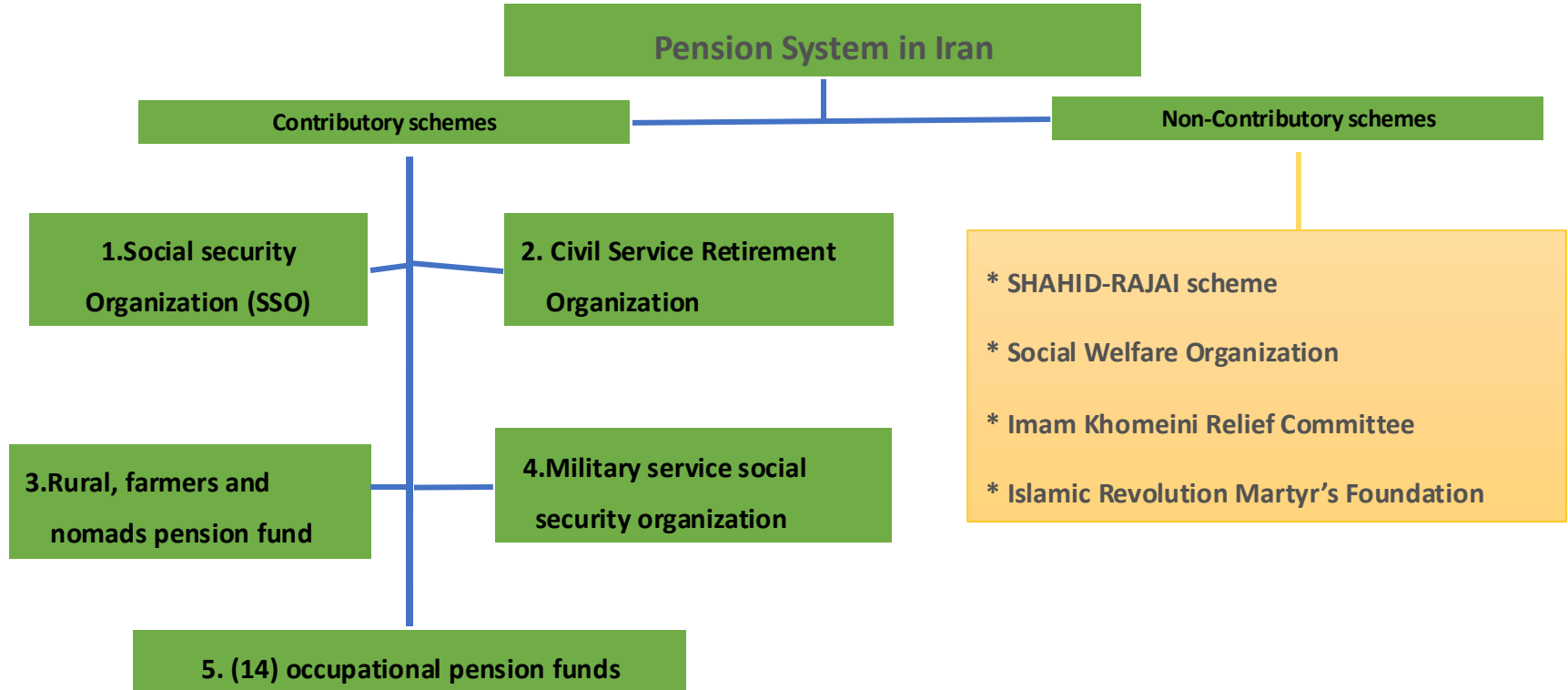


IRAN at a glance

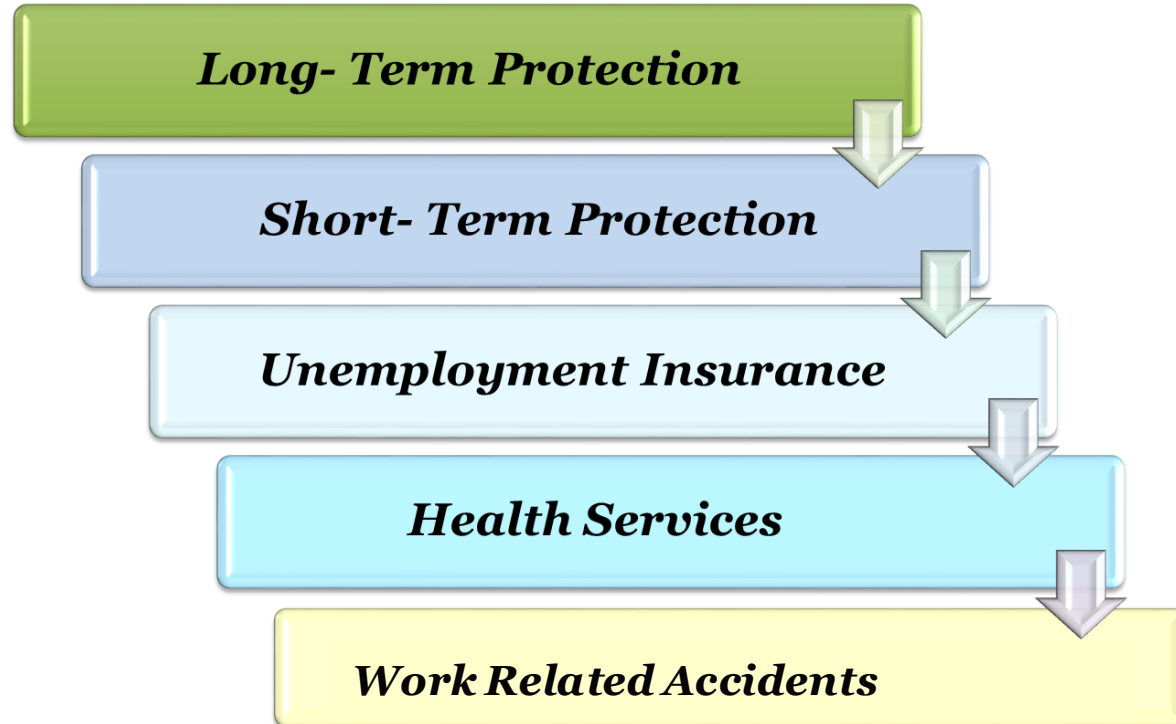


- Total population of Iran85,860,209
- Number of main insured.....16,305,132
- Number of pensioners.....4,671,644
- Total covered population48,317,709
- The insurance coverage percentage... %56

The National Context of Old-Age Income Security



Structure Of Social Security Protection



Structure of Social Security protection

Long-Term Protection:

Old Age Pension

Invalidity Pension

Survivors Benefits

Short-Term Protection:

Sickness Benefit

Maternity Benefit

Marriage Grant

Disability Benefit

***Unemployment
Insurance***

Structure of Social Security protection

Health Services:

Medical Services Delivery

***Medical Appliances (Orthotics
& Prosthesis)***

Funeral Grant

***Travel and Stay Costs of
Patient and his/her
Accompany***

Work Related Accidents

The Insured Person Who is Invalid or Deceased Because of Work-Related Accident, Regardless of Contribution Payment Period, Shall be Entitled to Invalidity Pension, and his/her survivors Shall be entitled to Survivors Benefits

Scope Of Insurance Coverage

Employees of private enterprises Subject to Labor Law

Employees of Public Enterprises Not Covered By Certain Protection Systems

Self Employed

Scope Of Insurance Coverage

Voluntarily Insured population (for those people who doesn't work and tend to continue to contribute the system.)

On agreement Insured persons (members of medical council, Construction Engineering Organization and)

Insurance for specific job groups (benefited from state subsidy): Construction Workers, Drivers, Fishermen, Beekeepers, Workers of Handicrafts Industry, Rug and Carpet Weavers,

Extension insurance coverage actions and plans

- *review and amending the regulations and implementing processes*
- *use of ICT and electronic service delivery*
- *extending the coverage to new job groups(hard to covered) such as platform and digital employees, sharing job places, low income workers, informal employment and ...*
- *providing insurance for family members including housewives, university scholars, self employed ...*

Self employment regulations

Context

- ❑ Self-employed persons are covered voluntarily by the social security organization and
- ❑ Domestic workers and housewives comprise a significant difficult to cover group typically in the informal employment.

Regulations

They can be insured as contractual with contribution rates:

12% (retirement- survivors after retirement)

14% (retirement-survivors)

18% (retirement-invalidity-survivors) – need to be examined prior to insurance contract

Max age to enter:

50 years old for men and women

Wage base:

- they can select between 1.2 times of minimum wage and maximum wage (7 times of minimum wage) where the contribution period is under 5 years.
- If they have 5 years of contribution and more, the wage base will be average of last 360 days of contribution.

Health benefits and services:

- ❖ To benefit health services, they must pay a fixed amount health per-capita for themselves and each subordinate.
- ❖ They must pay a franchise while for compulsory insured persons health services are free.

review and amending the regulations and implementing processes

Formulating appropriate bases for the establishment of contribution rates

- As many difficult-to-cover people have low, fluctuating and unpredictable work income, the management may consider setting the calculation base on different bases, such as a percentage of the:
 - Average social contribution bases;
 - Minimum wage;
 - Average income of the group;
 - Project cost or output value.
- In the case of voluntary contributory pension programs, **optional contribution scales** that take into account different financial capacities might be considered. In such a case, due measures should be taken to ensure that the contributors know what they will be getting in return for various levels of contributions.

use of ICT and electronic service delivery

Formulating a service delivery plan

- ❑ A citizen-centric service delivery plan using a digital platform
- ❑ With personally delivered services for those who cannot use online services
- ❑ Takes into account the existing structure of social security services delivery
- ❑ May involve other organizations/institutions to reduce costs, avoid overlaps and enhance synergies

use of ICT and electronic service delivery

Making optimal use of electronic payment and e-services

- ❑ Consider electronic payment and online services system for delivering benefits and for collecting contributions
- ❑ Facilitate two-way communication with data privacy, authentication and ICT security
- ❑ ICT operations and help-desk to support effective use of the e-services.
- ❑ For beneficiaries with limited or no access to banking and financial services alternative mechanisms, such as mobile offices, front-line service networks; prepaid debit card or electronic account

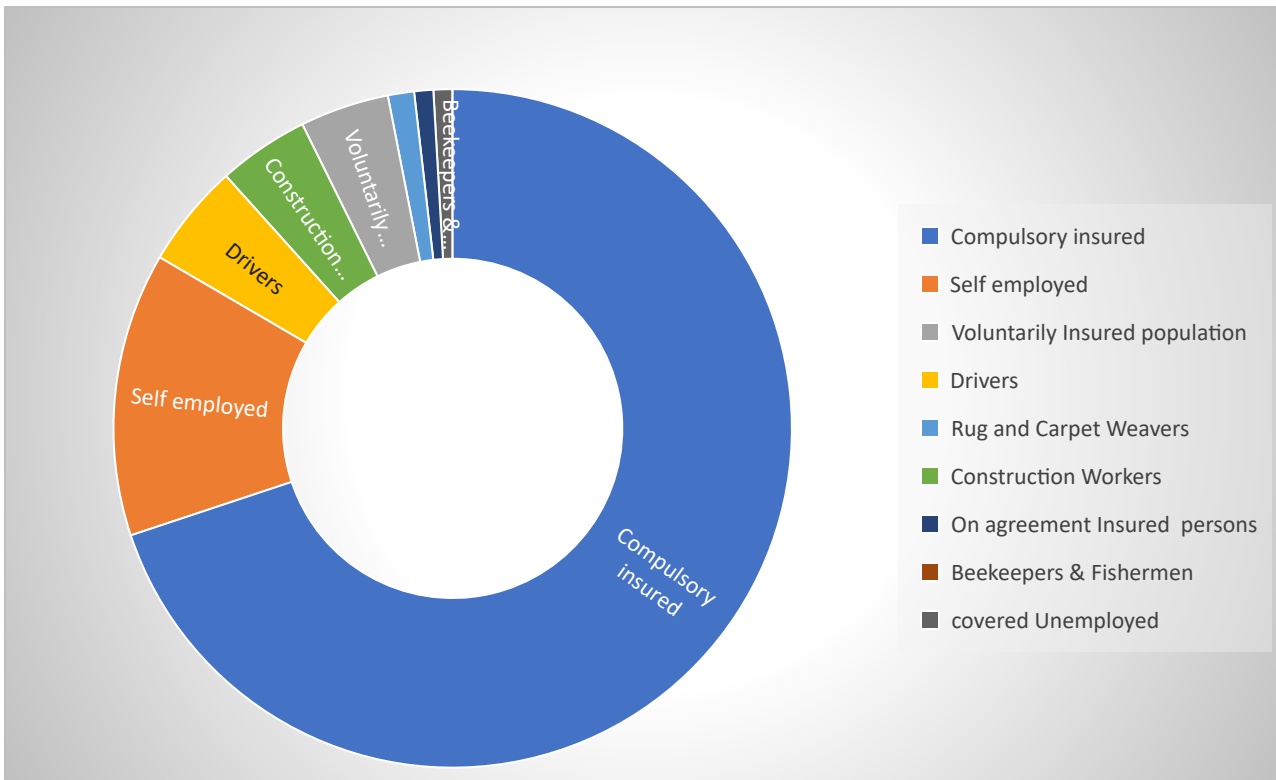
providing all types of insurance for population

- Adaptation and review of **business processes** and providing context to digital social security
- Providing an **on-line and accessible service delivery**.
- Online prescribing and removal of health booklets.
- Use of **social media and internet, news agencies, TV, radio and information front-desk**.
- **Collaborate with other** social security institutions as well as with the relevant authorities and organizations in working towards a unique numbering system nationwide and **avoid overlaps**.

Outcomes:

- **Increase of self-employed contributors**
- **Decrease of service delivery costs**
- **Decrease of service delivery period (time consuming)**
- **Raise of satisfactory within the stakeholders and trust**
- **Compliance improvement**
- **Increase of income**

Distribution chart of insured persons



Distribution table of insured persons

| Type of insurance | number of person |
|--------------------------------|------------------|
| Compulsory insured | 11,380,680 |
| Self employed | 2,201,152 |
| Voluntarily Insured population | 690,697 |
| Drivers | 805,108 |
| Rug and Carpet Weavers | 203,250 |
| Construction Workers | 706,264 |
| On agreement Insured persons | 147,953 |
| Beekeepers & Fishermen | 2,570 |
| Covered Unemployed | 145,571 |



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Thank you for attention

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